

User Manual

Installation Industrial Cellular Router OWL LPWAN



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Used Symbols



Danger – Information regarding user safety.



Note – Problems that can arise in specific situations.



Information – Useful tips or information of special interest.



Example – Example of function, command or script.

1 Safety Instructions

WARNING

UNCONTROLLED MACHINE ACTIONS

To avoid uncontrolled machine actions caused by data loss, configure all the data transmission devices individually.

Before you start any machine which is controlled via data transmission, be sure to complete the configuration of all the data transmission devices.

Failure to follow these instructions can result in death, serious injury, or equipment damage.

· General safety instructions

You operate this device with electricity. Improper usage of the device entails the risk of physical injury or significant property damage. The proper and safe operation of this device depends on proper handling during transportation, proper storage and installation, and careful operation and maintenance procedures.

- √ Before connecting any cable, read this document, and the safety instructions and warnings.
- ✓ Operate the device with undamaged components exclusively.
- √ The device is free of any service components. In case of a damaged or malfunctioning device, turn off the supply voltage and return the device to Hirschmann for inspection.
- ✓ Only routers with appropriate certification and labelling should be used in locations where flammable and explosive materials are present, including gas stations, chemical plants, or locations in which explosives are used. We remind users of the duty to observe the restrictions concerning the utilization of radio devices at such places.
- ✓ Switch off the router when travelling by plane. Utilization of the router on a plane may endanger the operation of the plane or interfere with the mobile telephone network, and may be unlawful. Failure to observe these instructions may result in the suspension or cancellation of telephone services for the respective client and/or may result in legal sanctions.

Certified usage

- ✓ Use the product only for the application cases described in the Hirschmann product information, including this manual.
- ✓ Operate the product only according to the technical specifications. See "Technical Parameters".
- √ Connect to the product only components suitable for the requirements of the specific application case.

• Installation site requirements

- √ When you are selecting the installation location, make sure you observe the climatic threshold values specified in the technical data.
- ✓ Operate the device at the specified ambient temperature (temperature of the ambient air at a distance of 2 in (5 cm)).
- ✓ Use the device in an environment with a maximum pollution degree that complies with the specifications in the technical data.
- √ Turn off the router and disconnect it from power supply before handling the SIM card.
- ✓ Caution! The SIM card could be swallowed by small children.
- √ Power supply must not exceed 60 V DC max.
- √ When using the router in close proximity to personal medical devices, such as cardiac pacemakers or hearing aids, you must proceed with heightened caution.
- √ The router may cause interference when used in close proximity to TV sets, radio receivers or personal computers.

Device casing

Only technicians authorized by the manufacturer are permitted to open the casing.

√ Never insert sharp objects (narrow screwdrivers, wires, etc.) into the contacts for electric conductors and do not touch the contacts.

Qualification requirements for personnel

✓ Only allow qualified personnel to work on the device.

Qualified personnel have the following characteristics:

- ✓ Qualified personnel are properly trained. Training as well as practical knowledge and experience make up their qualifications. This is the prerequisite for grounding and labeling circuits, devices, and systems in accordance with current standards in safety technology.
- ✓ Qualified personnel are aware of the dangers that exist in their work.
- ✓ Qualified personnel are familiar with appropriate measures against these hazards in order to reduce the risk for themselves and others.
- ✓ Qualified personnel receive training on a regular basis.

National and international safety regulations

- √ Verify that the electrical installation meets local or nationally applicable safety regulations.
- √ When installing antennas, observe the regulations of the country in which you are
 operating the WLAN device with regard to the general operating permission and the
 maximum emission levels.
- ✓ Install and operate this equipment with a minimum distance of 7.9 in (20 cm) between the antenna and your body.

Recycling note

After usage, this device must be disposed of properly as electronic waste, in accordance with the current disposal regulations of your county, state, and country.

• Grounding the device

The device is grounded via the grounding screw.

- √ Shielding ground
 - The shielding ground of the connectable twisted pair cable is connected to the grounding connector as a conductor.
- ✓ Beware of possible short circuits when connecting a cable section with conductive shielding braiding.

Data backup

✓ It is recommended that you create an appropriate copy or backup of all important settings that are stored in the memory of the device.

2 FCC note

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference, and
- This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reposition the receiver antenna or change the angle of the receiver antenna.
- Increase the separation between the device and the receiver.
- Connect the device to a different outlet on a different power supply cable from that to which the receiver is connected.
- Consult a specialist retailer or an electronic systems engineer for help.

Changes or modifications not expressly approved by the holder of the certificate could void the user's authority to operate this equipment.

Contains Transmitter Module FCC ID: XMR201808EC25AF IC: 10224A-2018EC25AF

3 About this Manual

The "Instalation" user manual contains a device description, safety instructions, a description of the display, and the other information that you need to install the device.

Documentation mentioned in the "User Manual Installation" that is not supplied with your device as a printout can be found as PDF files for downloading on the Internet at:

https://www.doc.hirschmann.com/.

4 Router Description

OWL LPWAN is an industrial cellular router intended for the North American market (NAM). The OWL LPWAN router is designed for wireless communication in the mobile networks that make use of traditional cellular technologies. The primary purpose of this router is its use in the Category M1 (Cat M1) services on the cellular LTE network.

LTE Cat M1 is a new cellular technology specifically designed for the needs of applications targeting the Internet of Things (IoT) or machine-to-machine (M2M) communications. LTE Cat M1 is a low-power wide-area (LPWA) air interface that lets you connect IoT and M2M devices with medium data rate requirements (375 kbps upload and download speeds in half duplex mode).

The standard configuration includes two Ethernet 10/100 ports, serial line RS232, RS485, one binary input and one output. The device also has two readers for 3 V and 1.8 V SIM cards, which are located on the left panel of the router. The router can be provided only in a metal casing.

The OWL LPWAN router is equipped with a power backup feature. It is a short-term power backup (maximum 15 seconds - depending on technology) which is used to complete the running operation or to send the required data immediately after failure of power supply.

Configuration of the router may be done via a password-protected Web interface. Web interface provides detailed statistics about the router's activities, signal strength, detailed system log etc. The router supports the creation of VPN tunnels using IPSec, OpenVPN and L2TP to ensure safe communication. DHCP, NAT, NAT-T, DynDNS, NTP, VRRP, control by SMS, backup primary connection and many other functions are supported.

The router provides diagnostic functions which include automatically monitoring the PPP connection, automatic restart in case of connection losses, and a hardware watchdog that monitors the router status. The user may insert Linux scripts which are started on various actions. It is possible to create up to four different configurations for the same router. These configurations can be switched whenever necessary via Web interface, SMS or binary input status. The router can automatically upgrade its configuration and firmware from your central server. This allows for mass reconfiguration of numerous routers at the same time.



Examples of possible applications

- mobile office
- fleet management
- security system
- telematic

- telemetric
- remote monitoring
- vending and dispatcher machines

4.1 Usage of the Router

The router is primarily intended for these four basic situations:

I. Access to the Internet from LAN

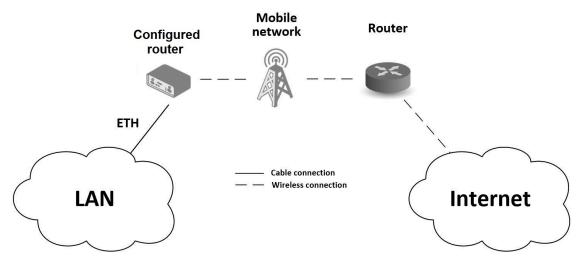


Figure 1: Access to the Internet from LAN

II. Backed up access to the Internet (from LAN)

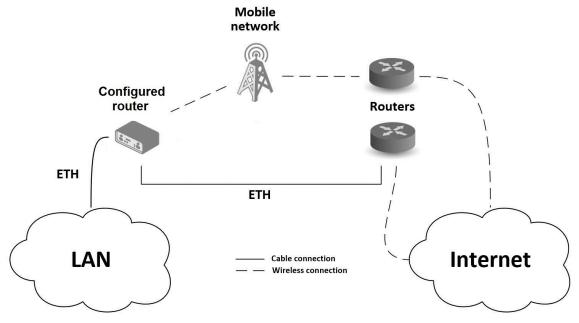


Figure 2: Backed up access to the Internet

III. Secure networks interconnection or using VPN

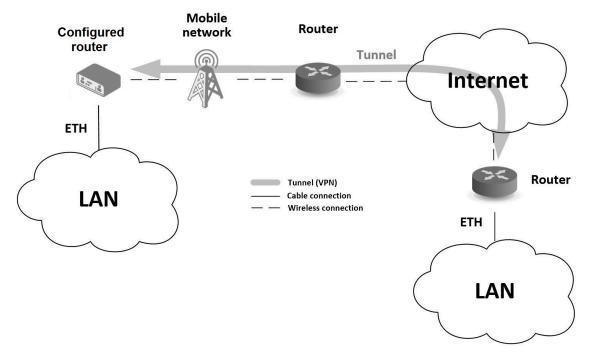


Figure 3: Using VPN tunnel

IV. Serial Gateway

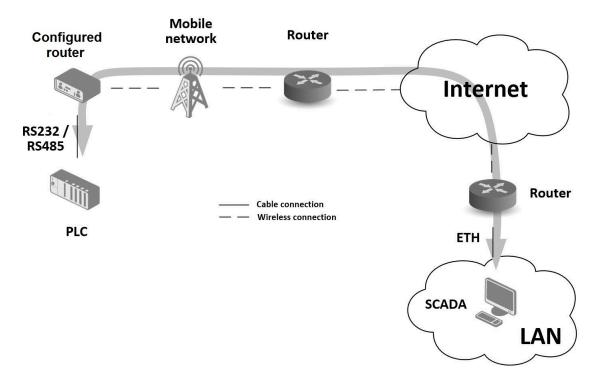


Figure 4: Serial Gateway

5 Contents of Package

The standard set of router includes items listed in following table:

Item#	Description	Figure	Q'ty
1	Router		1 pcs
2	DIN holder (screwed on the router)	*	1 pcs
3	Wing on wall mounting (screwed on the router)	*	2 pcs
4	2-pin terminal block for power supply (deployed on the router)		1 pcs
5	10-pin terminal block for RS232, RS485 and I/O (deployed on the router)		1 pcs
6	Printed "General Safety Instructions"	TOTAL	1 pcs
7	Printed "Open Source Information OWL Family"	Topic control of the	1 pcs

Table 1: Contents of package

6 Router Design

6.1 Router Versions

OWL LPWAN router is supplied in the following versions (see table below). All versions are available in a metal box.

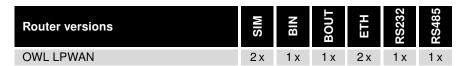


Table 2: Router versions



Figure 5: OWL LPWAN

6.2 Order Codes

Order codes overview is shown in the table below.

Product type	Product name	Order code	Features – interfaces
OWL 4G	OWL LPWAN	942 286-001	LTE module for NAM, 2x ETH, 1x BI, 1x BO, 1x RS232, 1x RS485, 2x SIM reader

Table 3: Order Codes Overview

6.3 Basic Dimensions of the Router Box (specified in mm)

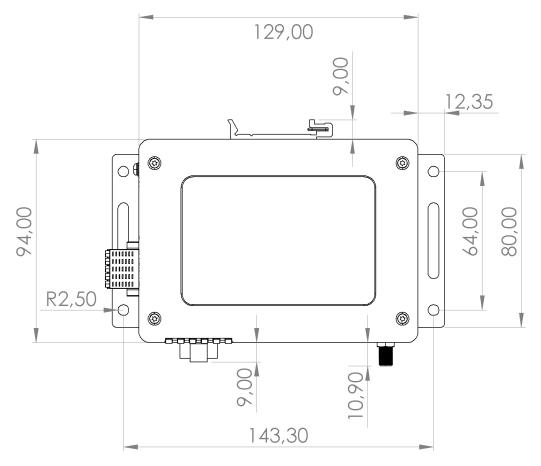


Figure 6: Basic dimensions of the router box

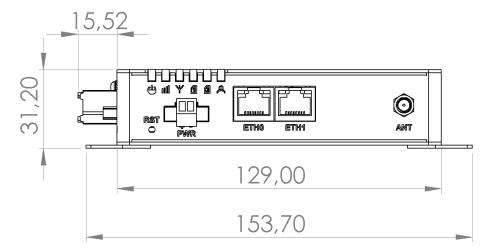


Figure 7: Basic dimensions of the router box

6.4 Mounting Recommendations

Router can be placed:

- on a flat surface,
- on a wall (or other surface) using the side wings,
- on a DIN rail EN 60715 with the included metal DIN rail clip.

If the negative pole of the router is grounded, there is no protection against reversed polarity! The only protection left is the fuse inside the device. Only the service center can restore the router's functionality.



6.5 Removing from the DIN Rail



The DIN rail clip is suitable for a DIN rail according to EN 60715 standard only. The default position of metal rail clip, which is used for mounting the router on a DIN rail, is shown in the following figure. Its position can be changed on some models (back or bottom). When changing the position of the DIN rail clip, tighten the screws with max. 0.4 Nm torque.



Figure 8: Default position of DIN rail clip

For removing from the DIN rail it is necessary to lightly push down the router so that the bottom part of the DIN rail clip hitched to the DIN rail get out of this rail and then fold out the bottom part of the router away from the DIN rail.

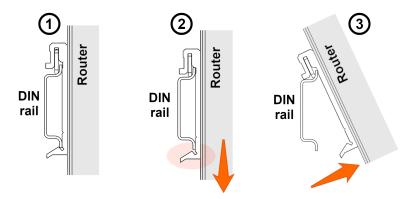


Figure 9: Removing from the DIN rail

6.6 Description of the Front Panel

On the front panel of the router, there are located:

Caption	Connector	Description	
RST	_	RST button used to restore the default configuration and reboot the router	
PWR	2-pin	Terminal block for the power supply	
ETH0	RJ45	Ethernet connection to the computer network	
ETH1	RJ45	Ethernet connection to the computer network	
ANT	SMA	Connector for main antenna	

Table 4: Description of the front panel



Figure 10: The front panel of the router

6.6.1 Status Indication

There are six LED indicators on the front panel to provide router status information. Each ETH port has two additional LEDs that provide information about the port status.

	Caption	Color	State	Description
(h)	PWR	Green Green Green	On Blinking Fast blinking	Starting of the router Router is ready Updating firmware
ııll	SIG	Green Orange Red	On On On	Good signal Fair signal Poor signal
Y	DAT	Green	Blinking	Communication in progress on radio channel
1	SIM1	Green Green Red Red	Blinking On On Fast blinking	SIM is selected, router waits for data connection 4G technology 2G technology SIM card problem (missing SIM card or PIN code not entered)
2	SIM2	Green Green Red Red	Blinking On On Fast blinking	SIM is selected, router waits for data connection 4G technology 2G technology SIM card problem (missing SIM card or PIN code not entered)
λ	USR	Green	On / Blinking / Fast blinking	Function of this LED diode can be selected by user
	ETH0 ETH1	Green Green	On Off	Selected 100 Mbps Selected 10 Mbps
	ETH0 ETH1	Yellow Yellow Yellow	On Blinking Off	The network cable is connected Data transmission The network cable is not connected

Table 5: Status indication

6.6.2 Power Connector PWR

Terminal block 3.5 mm.

Pin number	Signal mark	Description
1	VCC(+)	Positive pole of DC supply voltage (+9 to +36 V DC)
2	GND(-)	Negative pole of DC supply voltage

Table 6: Connection of power connector

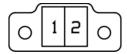


Figure 11: Power connector

Power supply for router is required between +9 V to +36 V DC supply. Protection against reversed polarity without signaling is built into the router.

If the negative pole of the router is grounded, there is no protection against reversed polarity! The only protection left is the fuse inside the device. Only the service center can restore the router's functionality.



For correct operation it is necessary that the power source is able to supply a peak current of 1.2 A.

Unit has to be supplied by a power supply specified as a Limited Power Source (LPS) or CEC/NEC Class 2 source of supply.



In applications requiring low power consumption (such as solar power - not 7/24 mode) is strictly recommended to use "LPM" mode prior to powering down the entire router.



Circuit example:

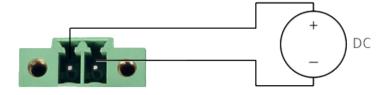


Figure 12: Connection of power supply

All metal parts, including the box, are connected together with the negative pole of power supply (common pole). To ground the router can be used the grounding screw located on the left panel.



6.6.3 Ethernet Port ETH0 and ETH1

The panel socket RJ45 is used for this interface. The insulation strength of Ethernet ports from each other and from the rest of the router (grounding) is 1500 V.

Pin	Signal mark	Description	Data flow direction
1	TXD+	Transmit Data – positive pole	Input/Output
2	TXD-	Transmit Data – negative pole	Input/Output
3	RXD+	Receive Data – positive pole	Input/Output
4	_	_	
5	_	_	
6	RXD-	Receive Data – negative pole	Input/Output
7	_	_	
8	_	—	

Table 7: Connection of Ethernet connector



Figure 13: Ethernet connector

The Ethernet cable plugs into the RJ45 connectors labeled as ETH0 and ETH1 (see figure below).

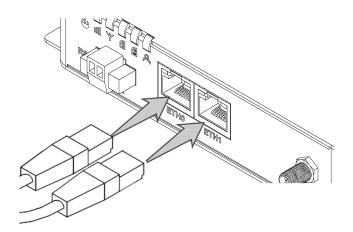


Figure 14: Connection of Ethernet cables

6.6.4 Antenna Connector ANT

The ANT connector is used to connect the main antenna to the router.

The router can not operate without a main antenna connected through the port marked as *ANT*.



The SMA connector is used for the connection of the antenna. Recommended tightening moment for screwing the antenna to SMA connectors is 0.9 Nm.



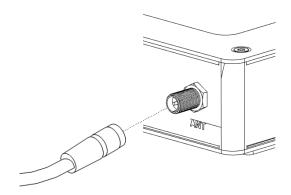


Figure 15: Connecting the antenna

6.6.5 Reset

The *RST* button on the front panel has three functions on OWL 4G routers:

• Reboot the router:

Hold the *RST* button for less than 4 seconds, the router will be restarted.

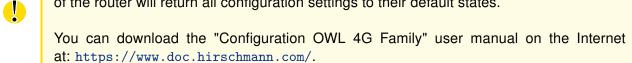
• Factory reset – restore the default configuration:

Hold the *RST* button for more than 4 seconds. The *PWR* LED turns off and on again. We recommend holding down the *RST* button for 1 second after turning on the PWR LED on the front panel.

• Factory reset – restore the default configuration when unable to boot:

If the router is unable to boot due to a bad configuration, turn off the router (power supply). Push and hold the *RST* button, turn on the router and hold the *RST* button for at least 10 seconds. This will return the router to default configuration.

Before performing the factory reset of the router, it is recommended to back up the router configuration settings (see "Configuration OWL 4G Family" user manual) because reset of the router will return all configuration settings to their default states.



In order to press the *RST* button it is necessary to use a narrow screwdriver or any other small tool.



Figure 16: Router reset

Action	Router behavior	Trigger events – options
Reboot	Turns off and then turns on the router	 Disconnect and reconnect the power Send text <i>reboot</i> via SMS to SIM card number put in your router (your phone number has to be authorized – see the Configuration Manual for OWL 4G routers) Press the <i>Reboot</i> menu item in the Web interface Press the <i>RST</i> button, hold less than 4 seconds
Reset (factory)	Restores the default configuration and reboots the router	 Hold the RST button for more than 4 seconds If it does not help (router does not start at all), turn off the router (power supply). Push and hold the RST button, then turn on the router and hold the RST button for more than 10 seconds.

Table 8: Overview of router reboot and reset

6.7 Description of the left panel

On the left panel of the router, there are located:

Caption	Connector	Description
Grounding screw	M3 screw	Grounding screw (M3x6L) is connected to the ground of the board and negative pole of the power source.
SIM cards	2FF size	Unscrew the SIM cards cover for using SIM1 or SIM2 slots.
SERIAL I/O	10-pin	Serial interfaces RS232, RS485, one binary input and one binary output on single connector.

Table 9: Description of the left panel



Figure 17: The left panel of the router

6.7.1 SIM Card Reader

Two SIM card readers for 3 V and 1.8 V SIM cards are located on the left panel of the router. In order for the router to function, it is necessary to insert an activated SIM card with an unblocked PIN code, or you can enter the PIN code in the router web interface. The SIM cards may have different adjusted APNs (Access Point Names).

Type of SIM cards: Mini SIM (2FF) 25.0 x 15.0 x 0.76 mm.



Changing the SIM card:

- Always disconnect the router from power supply before handling the SIM card!
- Unscrew the SIM card cover.
- Using a plastic opening tool, or your fingernail, press the SIM card slightly into its slot until you hear a click.
- After hearing this click, release the card and it will pop out of its slot.
- Remove the SIM card and push any other SIM card into the slot until it clicks into place.



Figure 18: SIM card reader

For Verizon Wireless network, SMS messages will be transmitted successfully only if both of the end devices are equipped with an LTE Cat-M cellular module.



6.7.2 Serial + I/O Port

Panel socket 10-pin.

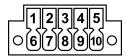


Figure 19: Serial + I/O connector

Pin	Signal mark	Description
1	B (+)	IN/OUT
2	A (-)	IN/OUT
3	GND	GROUND

Table 10: Connection of RS485

Pin	Signal mark	Description
4	BIN	BINARY IN
5	BOUT	BINARY OUT

Table 11: Connection of I/O

Pin	Signal mark	Description
6	RXD	IN
7	CTS	IN
8	GND	GROUND
9	RTS	OUT
10	TXD	OUT

Table 12: Connection of RS232

The RS232, RS485, and I/O interfaces are physically on a 10-pin panel socket. All three interfaces are not isolated from the router.

The I/O user interface is designed for binary input processing and binary output control. By default, the binary output is open, so it is not grounded. The maximum binary output load is 36 V/500 mA. The constant current supplied by the binary input is 3 mA.

Binary inputs and output connections example:

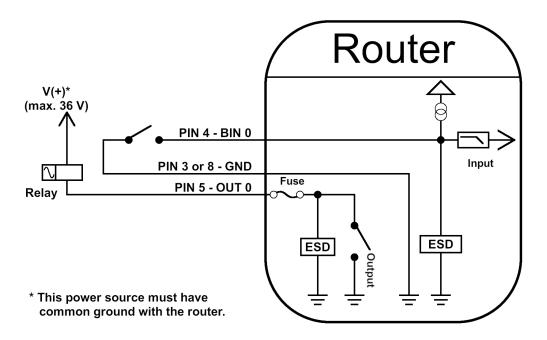


Figure 20: Binary connection

7 First Use

7.1 Connecting the Router Before First Use

Before putting the router into operation it is necessary to connect all of the components that are required to run your applications. Don't forget to insert a SIM card.



The router can not operate without a connected antenna, SIM card and power supply. If the antenna is not connected, the router may be damaged.

7.2 Start

The router will start when a power supply is connected to the router. By default, the router will automatically start to log on to the default APN. The DHCP server will start to assign addresses for devices connected through the Ethernet port ETH0. These router behaviors can be changed via the web interface. This is described in detail in the "Configuration OWL 4G Family" user manual that you can download at: https://www.doc.hirschmann.com/.

7.3 Configuration



If no SIM card is inserted in the router, it is not possible for the router to operate. Any inserted SIM card must have active data transmission.

7.3.1 Configuration by Web Browser

For status monitoring, configuration and administration of the router a web interface is available which can be accessed by entering the IP address of the router into the web browser. The default IP address of the router is 192.168.1.1. It is necessary to use the HTTPS protocol for secure communication over a network.



Figure 21: Entering the IP address of the router

By default, configuration can only be performed with the default username "admin" and default password "private".



Figure 22: Entering login information

After successfully entering login information, the user will have access to the router web interface via their browser.





Figure 23: Router web interface

You find a detailed description of the router settings in the Web interface in the "User Manual Configuration OWL 4G Family". You can download the PDF on the Internet at: https://www.doc.hirschmann.com/.



8 Maintenance and Service

- When designing this device, Hirschmann largely avoided using high-wear parts. The parts subject to wear and tear are dimensioned to last longer than the lifetime of the product when it is operated normally. Operate this device according to the specifications.
- Relays are subject to natural wear. This wear depends on the frequency of the switching operations. Check the resistance of the closed relay contacts and the switching function depending on the frequency of the switching operations.
- Hirschmann is continually working on improving and developing their software. Check regularly whether there is an updated version of the software that provides you with additional benefits. You find information and software downloads on the Hirschmann product pages on the Internet (https://hirschmann.com).

Note: You find information on settling complaints on the Internet at http://www.beldensolutions.com/en/Service/Repairs/index.phtml.

9 Technical Parameters

9.1 Basic Parameters

Router parameters		
Temperature range	Operating Storage	-40 °C to +65 °C -40 °C to +85 °C
Humidity	Operating Storage	0 to 95% relative humidity non condensing 0 to 95% relative humidity non condensing
Altitude	Operating	2000 m/70 kPa
Degree of protection		IP30
Supply voltage		9 to 36 V DC
Battery for RTC		CR1225
Consumption	Idle Average Peak Sleep mode	2,5 W 4 W 11 W 0.085 W
Dimensions of device		31,2 x 94 x 129 mm
DIN rail clip dimensions		DIN 35 mm, EN 60715
Weight	Metal box	477 g
Antenna connectors		1x SMA for LTE – 50 Ω
User interface	2x ETH SERIAL I/O	Ethernet RJ-45 (10/100 Mbit/s) 10-pin panel socket Terminal Block (for RS232, RS485 and I/O)

Table 13: Basic parameters

9.2 Standards and Regulations

The router complies with the following standards and regulations:

Standards and regulations		
EMC	FCC 15.107 Class B, FCC 15.109 Class B, IC	
Carrier approvals	Verizon, AT&T	
National	FCC	
Environmental	REACH, RoHS and WEEE compliant	

Table 14: Standards and regulations

9.3 Type Tests and Environmental Conditions

Phenomena	Test	Description	Test levels
ESD	EN 61000-4-2	Enclosure contact Enclosure air	\pm 6 kV (crit. A) \pm 8 kV (crit. A)
RF field AM modulated	EN 61000-4-3	Enclosure	10 V/m (crit. A) (80 – 2700 MHz) 3 V/m (crit. A) (2700 – 6000 MHz)
Fast transient	EN 61000-4-4	Signal ports Power ports Ethernet ports	± 1 kV (crit. A) ± 2 kV (crit. A) ± 1 kV (crit. A)
Surge	EN 61000-4-5	Ethernet ports Power ports	\pm 1 kV (crit. A), shielded cab. \pm 0,5 kV (crit. A)
RF conducted	EN 61000-4-6	All ports	10 V/m (crit. A) (0,15 – 80 MHz)
Radiated emission	EN 55032	Enclosure	Class B
Conducted emission	EN 55032	DC power ports Ethernet ports	Class B Class B
Dry heat	EN 60068-2-2	+65 °C *, 40 % rel. hu	ımidity
Cold	EN 60068-2-1	-40 °C *	
Dump heat	EN 60068-2-78	95 % rel. humidity (+4	∙0 °C)
Vibration	EN 60068-2-64 ed. 2	Vibration spectrum A.3 (rolling stock)	Category 1 (3 axis, 8 hours per axis)
Shock	EN 60068-2-27 ed. 2	half-sine, 50 g peak, 1	1 ms

Table 15: Type tests and environmental conditions

^{*} The temperatures given are for the basic version of the router. These can vary for other versions.

9.4 Technical Parameters of Cellular Module

Technical parameters of cellular module	
LTE parameters	LTE: Cat.M1 FDD frequencies: B12, B13, B28 (700 MHz), B20 (800 MHz), B5, B18, B19, B26 (850 MHz), B8 (900 MHz), B4 (1700 MHz), B3 (1800 MHz), B2 (1900 MHz), B1 (2100 MHz) TDD frequencies: B39 (1900 MHz) LTE bit rates: 375 Kbps (DL) / 375 Kbps (UL)
EDGE parameters	Supported frequencies: 900 MHz, 1800 MHz EDGE bit rates: 296 Kbps (DL) / 236,8 Kbps (UL)
GPRS parameters	Supported frequencies: 900 MHz, 1800 MHz GPRS bit rates: 107 Kbps (DL) / 85,6 Kbps (UL)

Table 16: Technical parameters of cellular module

Antenna Requirements

- VSWR: <2:1 (Antenna input impedance response as function of frequency. This shows the antenna resonances and its bandwidth).
- SMA: 50 Ω

9.5 Other Technical Parameters

Other technical parameters		
CPU power	2 DMIPS per MHz	
Flash memory	Available memory space 1862 MB	
	• 2x 256 MB – FW	
	• 512 MB – User data storage	
	838 MB – Space for User Modules	
RAM	512 MB	

Table 17: Other technical parameters

10 Recommended Literature

The "Configuration" user manual, Application Notes, and documentation of several OWL user modules can be found as PDF files for downloading on the Internet at: https://www.doc.hirschmann.com/.

11 Further Support

Technical questions

For technical questions, please contact any Hirschmann dealer in your area or Hirschmann directly.

You find the addresses of our partners on the Internet at http://www.hirschmann.com.

A list of local telephone numbers and email addresses for technical support directly from Hirschmann is available at https://hirschmann-support.belden.com.

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